

## **Cancellation right**

### Withdrawal 1

#### [Right of Withdrawal](#)

### **Withdrawal**

#### **1. Right of withdrawal**

If you are a consumer (§ 13 BGB), you have a 14-day right of withdrawal (see Widerrufsbelehrung).

Please note that the right of withdrawal does not apply to:

- Delivery of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer,
- Delivery of sealed goods that are not suitable for return for reasons of health or hygiene if their seal has been removed after delivery,
- delivery of sound or video recordings or computer software in a sealed package, if the seal has been removed after delivery,
- Delivery of newspapers, magazines or magazines with the exception of subscription contracts.

### **Cancellation**

#### **Withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reason. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has or has taken possession of the last goods.

In order to exercise your right of withdrawal, you must (metalworking Gerhard Maier, Am Wald 3, 85276 Pfaffenhofen / Ilm, Tel. 08441/8713750, Fax 08441/8713751, E-Mail [info@metallbearbeitung-maier.de](mailto:info@metallbearbeitung-maier.de)) by means of a clear statement (eg B. a letter sent by post, fax or e-mail) about your decision to withdraw from this contract. You can use the attached model withdrawal form, which is not required.

In order to maintain the cancellation period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

#### **Consequences of the cancellation**

If you withdraw from this Agreement, we have selected all payments we have received from you, including delivery charges (except for the additional costs arising from choosing a different delivery method than the most favorable standard delivery we offer has) to repay immediately and at the latest within fourteen days from the date on which the notification of your revocation of this contract has reached us. For this repayment, we use the same means of payment that you used in the original transaction, unless otherwise agreed with you; In no case will you be charged for this repayment fees. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return the goods to us immediately and in any event not later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send the goods before the deadline of fourteen days. We bear the cost of returning the goods.

You only have to pay for a possible loss in value of the goods, if this loss of value is due to a handling that is not necessary for the examination of the nature, characteristics and functioning of the goods.

#### **Exclusion of the right of withdrawal**

The right of withdrawal does not apply to:

- Delivery of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer,
- Delivery of sealed goods that are not suitable for return for reasons of health or hygiene if their seal has been removed after delivery,
- delivery of sound or video recordings or computer software in a sealed package, if the seal has been removed after delivery,

• Delivery of newspapers, magazines or magazines with the exception of subscription contracts.

## **2. Model withdrawal form**

You may download the withdrawal form, which is attached, as a PDF (Adobe Acrobat Reader required) and use this to exercise your right of withdrawal. Just send the completed withdrawal form by post, fax or e-mail back to us.